

THE wine UNDERGROUND

Terms & Conditions

1. Menu and prices are valid for 30 days. Menu and wine choices are subject to change due to seasonal availability and supply.
2. A non-refundable \$500 or 25% deposit (whichever is greater) is required upon confirmation of booking.
3. Number of guests to be confirmed seven days before function. This is the number of guests you will be charged for on the day of the function unless they increase. Beverages on consumption must be finalised and paid for at the conclusion of the event.
4. Payment in full is required seven days prior to the function. The Wine Underground accepts all major credit cards and cash payments, personal or company cheques only accepted by prior arrangement.
5. The maximum number of guests allowed in The Wine Underground Restaurant & Cellar is 100 with the One 21 Bar & Bistro capacity at 120.
6. All functions held on a Sunday will incur staff charges on top of minimum food and beverage costs. Staff are required to work a minimum of three hours, with one hour prior and one hour after the event to carry out function duties. This rate is at \$40 per hour plus a Responsible Service Person and Supervisor at \$50 per hour.
7. BYO Wine is available only by prior arrangement on conditions to be agreed.
8. Functions at The Wine Underground Restaurant must conclude at 12 midnight and in the One 21 Bar & Bistro we are licensed until 2.00am.
9. All hire equipment for your function must be approved by the Functions Manager and must not be delivered to our venue between the hours of 11am and 3pm.
10. No responsibility will be accepted for hire or set up of equipment ordered by the client. DJ's etc must provide their own equipment and electrical cables.
11. The client will be responsible for any damage or theft to hire equipment.
12. The client will be responsible for any damage or theft to all onsite fixtures.
13. Decorations by prior arrangement only, no confetti or similar product is permitted, no smoke machines and no decorations to be affixed to walls and fittings. Clients will be charged a cleaning fee if required.
14. Security is at the Management's discretion, if required for a function, the preferred security company used by The Wine Underground will be booked with charges billed to the client.
15. The Wine Underground practises responsible service of alcohol at all times. It is our right to refuse service to intoxicated persons and we also reserve the right to request suitable identification prior to serving any patrons.
16. Corporate billing available with prior arrangement only, at the discretion of Management.